

Frequently Asked Questions

FAQ 10026 - Why has my DMX stopped?

Pear/Tiger:

There could be a few reasons for DMX to have stopped outputting: -

- 1) The driver chip 75174 needs replacing. Use on board spare
- 2) The opto driver 6n137 needs replacing. Use on board spare
- 3) Corrupted memories. Need to perform a wipeall.

Expert:

- 1) as above
- 2) As above
- 3) Usb data to hub or dmx boards are corrupted. Reseat usb connectors to and from dmx boards/hubs.
Check green Leds labelled TX1 and TX2 on the u dmx output boards are lit.

Diamond 4:

- 1) Check led status beside dmx output should be green. Can be viewed from the back panel without opening the desk
- 2) Check power connection to the dmx boards.