

Frequently Asked Questions

FAQ 10015 - How Do I Get New Personality Files Programmed?

Avolites provide a free service for creating personality files, provided that five days notice is given, otherwise a charge of £50+VAT per personality will be incurred.

Please provide us with the following information: -

- o The console type (Diamond, Sapphire, Pearl or Azure)
- o The DMX information for the fixture, if possible, or the web address where this can be found.
- o The mode of operation, some Martin fixtures have four modes of operation and each requires it's own personality File
- o How urgently are the personality files are required?
- o If less than five days, your payment details.
- o Your contact details