



When performing an upgrade to an existing Ai dongle, one of the things we need is the hardware fingerprint from the dongle itself. To find this, we must make use of a special patch included in the installation of Ai – the following instructions will take you through this process.

1. First, remove the Ai dongle from the computer
2. Run Ai
3. From the top menu bar, select **File > Open**
4. In the window that opens up, navigate to your patches folder. On a normal installation, this is found in **C:\Avolites\Ai\Distrib\Patches**
5. Locate and select the patch called **DongleSetup.scb** and then press **Open** and after a moment, you should see the following:



6. Now insert your Ai dongle
7. Give the system a few seconds to read the dongle and then press **Read Serial**
8. Your serial will now show in the **Serial #** box – it is best to copy it to avoid any mistyped numbers.
9. Left click once in the serial box and then press **CTRL + C** to copy the number and you can now paste it into the upgrade form in the relevant box.